

NASBO 003 - 2025

Clarification and Intervention Charges for Vessel Bookings

Clarification and Intervention Charges for Vessel Bookings – Effective 7th November 2025

NOTICE IS HEREBY GIVEN: Effective from the 07th November 2025, Peel Ports will implement Clarification and Intervention Charges for vessel bookings submitted with incorrect or incomplete information.

This measure is introduced to improve data accuracy and reduce delays caused by incomplete submissions.

Definitions:

- **Clarification:** A minor correction to a booking or a single piece of incorrect data.
- **Intervention:** Multiple corrections required, not exceeding 1 hour of work.

Where an intervention exceeds 1 hour of work, Peel Ports reserves the right to:

- Cancel the booking and request resubmission via PortLinks.
- Apply an additional charge per hour (or part thereof) beyond the first hour.

Charges

- Charges will be applied in accordance with the current Port Charges published online.

All stakeholders are reminded of their responsibility to ensure that vessel bookings are submitted accurately and completely via PortLinks.

Further information may be obtained from Medway VTS on VHF Channel 74, call sign “Medway VTS” or telephone 0151 949 6148 or 0151 949 6650.

Marine Operations Department
Peel Ports London Medway

Notice Issued: 07th November 2025
Notice Expiry: N/A